

Service Type	Description	Rate	Unit
Reservationless Conference Call Services			
WisLine Anytime 24 x 7 Reservationless			
WisLine Anytime 24 x 7 Toll-Free	Toll-Free WisLine Anytime is our automated reservationless audio conferencing service that gives a host complete flexibility for conference calls for up to 150 participants. A host receives dedicated (permanent) toll and toll-free WisLine Anytime dial-in phone numbers and participant and moderator codes. To hold a conference, the host notifies participants of the call time, the dial-in numbers, and the participant code and the host and participants just dial-in and connect for a quick and easy audio conference.	\$0.029	min
WisLine Anytime 24 x 7 Recording	Record and save as MP3. Charge is for one recording line. File is saved at no charge for up to 10 days. No charge for file retrieval and download from the online dashboard.	\$0.029	min
WisLine Anytime Host Dial Out	Hosts can dial out to participants using the MyAccount Dashboard and are charged per minute for the dialed out line.	\$0.029	min
WisLine Anytime ViewPlus Moderator Tool	Moderator ViewPlus is accessible through the MyAccount Dashboard and allows hosts to self manage conferences online including dial-outs to participants, recording, request operator assistance, view participant list, mute and unmute participants, Q & A queue, plus more. There is no extra charge for this service.	\$0.00	
WisLine Anytime MyAccount Dashboard	MyAccount Dashboard - Online conference and account management. There is no extra charge for this service	\$0.00	
Minimum Charge	WisLine Anytime Minimum Call Charge - No minimum charge.	\$0.00	
MyAccount Dashboard Reserved Conference Calls			
WisLine Anytime Passcode Reserved			
WisLine Anytime Passcode Toll-Free Reserved	Passcode Toll-Free Reserved provides a one-time conference passcode for greater security with the convenience of an automated conference. Reservations may be made by phone through the Reservations Center, 1-800-766-1863, or online via the MyAccount Dashboard. When a reservation is made, you receive one-time toll and toll-free access numbers and a passcode unique to that call. A moderator code may also be provided to enable the DTMF host commands. Conference Passcode is ideal for automated conference calls where you feel additional security will be warranted. Recording is NOT available with this service.	\$0.10	min
WisLine Anytime Passcode Toll Reserved	WisLine Anytime Passcode Toll Reserved - Toll Conference Passcode provides increased security with the convenience of an automated conference. Same features as the toll-free reserved above. Toll charges are paid by participants. Recording is NOT available.	\$0.10	min
Passcode Reserved Moderator Tool Setup	The moderator ViewPlus tool allows hosts to self-manage the Q&A session queue. Hosts view participants in queue by name, and are able to promote, demote or remove participants that have been added to the Q&A queue. ViewPlus chat provides fast, private communication between the host, speakers, and operator during the call. This must be set up by operators at the time the conference is reserved.	\$95.00	ea
Passcode Reserved Minimum Charge	No minimum charge.	\$0.00	conf
Managed and Event Conference Calls			
WisLine Reserved Express Join			
WisLine Reserved Express Join Attended Toll Free	WisLine Reserved Express Join presenter or moderator - Express Join presenters receive the continuous support and active conference management of an experienced operator. Charge is per minute per presenter.	\$0.35	min
WisLine Reserved Express Join Passcode Toll Free	WisLine Reserved Express Join participants - Reserved conference Participants call in to the event with a toll or toll-free or telephone number and passcode, ensuring that your event always starts on time and with the right people there. Charge is per line per participant.	\$0.12	min
WisLine Reserved Express Join Participant List	WisLine Reserved Express Join Participant List - An operator will collect names of each participant and provide a digital version of the list.	\$50 plus \$1.25 per name	ea
WisLine Reserved Express Join Recording	Recording line for Express Join - Recordings can be downloaded at no charge from MyAccount Dashboard.	\$0.12	min

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WisLine Reserved Express Join Moderator Tool Setup	Express Join - ViewPlus for Operator Assisted Set up fee - allows hosts to manage the Q&A session queue. Hosts view participants in queue by name, and are able to promote, demote or remove participants that have been added to the Q&A queue. ViewPlus chat provides fast, private communication between the host, speakers, and operator during the call.	\$37.00	ea
Unused Lines	No charge for lines reserved but not used.	\$0.00	ea
Minimum Charge	Express Join - No Minimum Call Charge	\$0.00	ea
WisLine Reserved Event Manager			
WisLine Reserved EventManager Passcode Toll Free	Combines the benefits and features of a traditional operator-assisted audio conference with the speed and convenience of an automated conference. Conferences are reserved for a specific date and time and are issued unique passcodes which may not be re-used. Moderators and participants dial in to a toll or toll free number. Optional online registration is available to allow participants to register and receive email notification of their phone number and passcode. Toll or toll-free.	\$0.18	min
WisLine Reserved Event Manager Registration Setup	Standard Event Manager registration page set up.	\$300.00	ea
WisLine Reserved Event Manager Moderator Tool Setup	Moderator ViewPlus set up fee - allows hosts to manage the Q&A session queue online. Hosts view participants in queue by name, and are able to promote, demote or remove participants that have been added to the Q&A queue. ViewPlus chat provides fast, private communication between the host, speakers, and operator during the call.	\$95.00	ea
WisLine Reserved Event Manager Recording	Recording line for Event Manager - Recordings can be downloaded at no charge from MyAccount Dashboard.	\$0.18	min
Unused Lines	No charge for lines reserved but not used during call.	\$0.00	ea
Minimum Charge	WisLine Reserved Event Manager - No Minimum Call Charge	\$0.00	
WisLine Reserved Conference Manager			
WisLine Reserved Conference Manager	Toll or Toll-Free dial-in - Conference Manager gives you continuous support for your most important, high visibility conferencing events with a dedicated operator online throughout your conference. Experienced operators actively manage your conference and offer assistance for queuing questioners, polling participants, and exchanging information with the conference host. Just as an office manager keeps the office running smoothly by tending to all of the administrative necessities, our Conference Manager performs this same function for your conference, enabling you to concentrate on the content and flow of the call, without having to worry about any of the administrative details.	\$0.30	min
WisLine Reserved Conference Manager Operator Assist	Operator dial-out - Cost per minute per line to have our operators to a dial out to conference participants.	\$0.30	min
WisLine Reserved 800 Dial Out	Cost Per minute per line to dial an 800 number provided by a customer.	\$0.30	min
WisLine Reserved Conference Manager Recording	Recording line for Conference Manager - Recordings can be downloaded at no charge from MyAccount Dashboard. One line is charged per minute for recording.	\$0.30	min
WisLine Reserved Conference Manager Moderator Tool Setup	ViewPlus for attended conferences set up fee with full-time operator monitoring the event - allows hosts to manage the Q&A session queue online. Hosts view participants in queue by name, and are able to promote, demote or remove participants that have been added to the Q&A queue. ViewPlus chat provides fast, private communication between the host, speakers, and operator during the call.	\$95.00	ea
WisLine Reserved Conference Manager Operator Setup	Set up charge per dial-out participant when scheduling an operator dial out conference.	\$7.50	ea
Unused Lines	No charge for lines reserved but not used during call.	\$0.00	ea
Minimum Charge	WisLine Reserved Conference Manager - no minimum charge	\$0.00	conf
Web Conferencing Services			

Service Type	Description	Rate	Unit
Web Conferencing			
WisLine Web Adobe Connect	WisLine Web Adobe Connect - web conferencing powered by Adobe Connect includes sharing, polling, chat, VoIP plus more. Recording and file storage are included at no charge. Each account includes an Anytime Reservationless audio conference number and passcode which is charged at \$.029 per minute only when it is used.	\$0.13	min
WisLine Web WebEx	WisLine Web WebEx - web conferencing powered by WebEx includes sharing, polling, plus more. Each account includes an Anytime Reservationless audio conference number and passcode which is charged at \$.029 per minute only when it is used.	\$0.16	min
WisLine Web Online Meeting	WisLine Anytime Online Meeting - Per Minute fee for basic web conferencing with chat and file sharing. Each account includes an Anytime Reservationless audio conference number and passcode which is charged at \$.029 per minute only when it is used. Discontinued effective 3/1/2013		
Storage, Portal, Recording and Other Services			
File Storage			
Video/Large File Storage	File Storage - Daily Fee to store a large web file on the Dashboard Share Portal.	\$5.25	day
Web/Medium File Storage	File Storage - Daily Fee to store a standard web file on the Dashboard Share Portal.	\$2.75	day
Audio/Small File Storage	File Storage - Daily Fee to store an audio file (there is no charge for the first ten days of audio recording file storage) or small web file on the Dashboard Share Portal.	\$0.37	day
Portal Pages			
Micro-Portal Fee	MyAccount Dashboard Portal Page - The monthly cost for a host to create a portal page on your MyAccount dashboard. Hosts can direct users to this portal page to listen, and download materials. Works well for webinars or storing documents which you wish to make accessible to your participants. Pages can be re-used.	\$75.00	month
Portal Content Download Fee	MyAccount Dashboard Portal Download Fee - If a host creates a portal page on dashboard and makes content available for download, there is a fee of charged to the host each time it's downloaded.	\$1.50	ea
Recording Charges			
Digital Tape Voice Capture	Recording Voice Capture- Retrieve the names of individuals that dialed in to listen to the replay of a managed event.	\$335.00	ea
CD Charge	Recording CD - Transfer a file to a CD and send a physical copy on CD to you.	\$95.00	ea
CD Charge, Additional	Recording Additional CD Copy - Charge for each additional copy requested on CD.	\$95.00	ea
Digital Tape Recording Line	Recording Line for Digital Replay- Cost per minute to add a recording line to a managed event to make available for digital replay.	\$0.20	min
Digital Tape	Recording Dial-in Digital Replay - Toll cost per minute for a participant to dial in and listen to a replay for a managed event.	\$0.33	min
800 Digital Tape	Recording Dial-in Digital Replay - Toll free cost per minute for a participant to dial in to a replay for a managed event.	\$0.33	min
Digital Tape Setup	Recording Set Up for Digital Replay - fee to provision a number and greeting for participants to dial in order to listen to a replay of a managed event.	\$190.00	ea
Wave File, Additional	Recording Wave File - Cost for an additional copy of a file. Cost is per additional file.	\$95.00	ea
Wave File Charge	Recording Wave File - Cost to send a physical copy of a wav file to an end user on CD, or by upload to an FTP Site.	\$95.00	ea
Additional Charges			
Operator Assist	Operator - Cost per minute to have our operators to a dial out conference.	\$0.30	min
Com Line	Com Line - An additional private communication line between a moderator and an operator during a managed event used to communicate behind the scenes.	\$150.00	ea
Content Mgmt. Professional Fee	Deleted File Retrieval - A file previously deleted from the dashboard can be retrieved from backup and reposted to a customer's MyAccount Dashboard.	\$300.00	ea
Expedite Fee	Expedite - Fee that can be applied to various services if a rush request is processed.	\$115.00	ea
Participant List	Participant List - Cost to provide a list of attendees on managed events.	\$75.000	ea
Time & Charges	Time and Participant Report for Managed (Reserved) Conferences- A list of participants and the duration they spent on an event. The list is available for no charge on reservationless events in 24 hours on the Dashboard.	\$75.000	ea
Cancellation Fee +24 hours	Cancellation fee prior to 24 hours before the reserved start time of a conference.	NO CHARGE	

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Cancellation Fee - 24 hours	Cancellation fee less than 24 hours before the reserved start time of a conference.	NO CHARGE	
Transcription	Standard turnaround delivery - 3-4 business days	\$2.50	min of content
Transcription Expedite	Rush delivery - within 24 hours following event	\$3.50	min of content