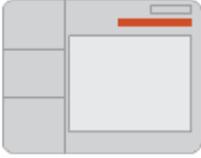
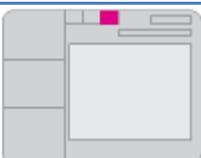
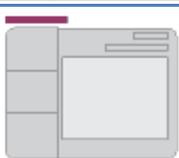


Blackboard Collaborate Basics/Set-up

| The presenter would like to... | | |
|---|---|---|
| Audio & Video | | |
| Share their webcam video | Click "Video" in the "Audio and Video Panel" and wait for webcam video to appear. |  |
| Switch between multiple webcam videos manually (required if using phone audio) | Click on  in the "Audio and Video" panel, and then "Make video follow moderator focus" |  |
| ★ Configure telephone audio (connect phone conference to webconference) | After dialing in the room, click on  in the "Audio and Video" panel, and then "Connect Session to Teleconference...". <ul style="list-style-type: none"> • If you hear the announcement, click "Confirm". If not, check the audio equipment and click "Reannounce". • When successfully connected, "Teleconference" will appear as a participant in the Participant Panel. |  |
| Use phone audio | Click the blue telephone  icon. Dial the number provided. |  |
| Configure VoIP audio (use the Audio Setup Wizard) | Click on  in the "Audio and Video" panel, and then follow the instructions to configure computer speakers and microphone. <p> <i>Using the Audio Setup Wizard is recommended every time someone connects with VoIP or with new equipment.</i></p> |  |
| Use VoIP audio | Click "Talk" to share audio, and then click again when finished speaker. <p> <i>Remind speaker to mute mic when not in use.</i></p> |  |

Blackboard Collaborate Basics/Set-up

| Content | | |
|---|--|---|
| Load a PowerPoint | <p>Click “Load Content” and then select PPT or PPTX file.</p> <p> <i>PowerPoint must be closed.</i></p> |  |
| Load/share a non-PowerPoint file | Use application sharing to show non-PPT files and presentations, including Keynote and OpenOffice files. |  |
| Advance slides | Click on the large  arrows, or use the white drop-down menu to select particular slides. |  |
| Share a link/webpage | 1-Copy and paste the link into the chat box. |  |
| | 2- Use “Application Sharing” and open a browser window to show all participants a static website. |  |
| | 3- Use “Web Tour” to load a live website that participants can interact with. |  |
| Draw/write notes on slides | Use the vertical toolbar beside the whiteboard to draw and annotate slides. |  |
| Share a YouTube/internet video |  Not recommended w/o practice beforehand. Can be done using Web Tour but prone to audio issues. |  |
| Send a file | Window (top toolbar) > File Transfer Library > Open > select file to share. |  |

Blackboard Collaborate Basics/Set-up

| Participants | | |
|--|--|---|
| Promote a participant to a moderator | <p>Hover next to the name of a participant in the Participants Panel until the  menu appears. Click on  and select “Give Moderator Privileges”.</p> |  |
| Give/remove permissions for all participants (global permissions) | <p>Click on the icons in the top row of the Participants Panel to give/remove global permissions:</p> <p>MAIN ROOM (2)      </p> <ul style="list-style-type: none"> • From left to right: VoIP/audio, webcam, chat, drawing tools, application sharing & web tour. • Application sharing and web tour are de-selected by default. <p> <i>Do not remove the Chat permissions; participants will not be able to troubleshoot audio problems.</i></p> |  |
| Give/remove permissions for a particular participant | <p>Hover next to the name of a participant in the Participants Panel until the  menu appears. Click on  and under “Permissions”, select/deselect permissions as needed.</p> |  |
| Polling | | |
| Create a poll/Answering poll questions | <p>Presenters share the poll question by asking it verbally or including it on a PPT slide. Participants respond to a poll by selecting  or  (icon varies based on poll configuration) in the participant menu and choosing from the response options.</p> |  |
| Change poll type (true/false, multiple choice] | <p>Tools (top toolbar) > Polling > Polling Type > select type of poll.</p> |  |

Blackboard Collaborate Basics/Set-up

| | | |
|--|--|---|
| Share poll results with participants | Tools (top toolbar) > Polling > Publish Responses to Whiteboard |  |
| Recording | | |
| Start/stop a recording | Click on the "Record" button to start/stop the recording. |  |
| Access their recording | Presenter/coordinator receives email after last moderator leaves session with link to recording as a Java file. | |
| Edit their recording | ICS Event Management can convert recordings to an editable file. | |
| Keep/store their recording indefinitely or somewhere else (Youtube, etc.) | ICS Event Management can convert recordings to a file that can be posted elsewhere. We guarantee customers that files will be stored for 6 months. | |